

# Website Accessibility Statement

[www.southsidept.com](http://www.southsidept.com)

*Effective Date: January 1, 2025 | Last Reviewed: May 2026*

## Our Commitment to Accessibility

Southside Physical Therapy, Inc. is committed to ensuring that our website, [www.southsidept.com](http://www.southsidept.com), is accessible to all individuals, including those with disabilities. We believe every person deserves equal access to information about our services, our team, and the care we provide. We are continuously working to improve the accessibility of our website and to provide an inclusive digital experience for all users.

## Accessibility Standards

We strive to conform to the Web Content Accessibility Guidelines (WCAG) 2.1, Level AA, published by the World Wide Web Consortium (W3C). These guidelines help make web content more accessible to people with disabilities, including those with visual, auditory, cognitive, and motor impairments.

## Accessibility Features

We have taken steps to make our website accessible, including:

- Providing text alternatives for non-text content where possible
- Ensuring sufficient color contrast between text and background elements
- Designing pages to be navigable using a keyboard without requiring a mouse
- Using clear and consistent navigation throughout the website
- Avoiding content that may cause seizures or physical discomfort
- Structuring content with appropriate headings to aid screen reader navigation
- Ensuring that forms and interactive elements are labeled appropriately
- Providing accessible contact options including phone, email, and online forms

## In-Clinic Physical Accessibility

In addition to our website, Southside Physical Therapy is committed to providing a physically accessible clinic environment. Our facility at 121 NW Greenwood Ave., Suite #101, Bend, OR 97703 is designed to accommodate patients with mobility, sensory, and other physical needs. If you have specific accessibility requirements prior to your visit, please contact us so we can make appropriate arrangements.

## Known Limitations

While we strive to ensure full accessibility, some content on our website may not yet fully conform to WCAG 2.1 Level AA standards. We are actively working to identify and resolve any gaps. If you encounter any barriers while accessing our website, please let us know via our website message form or calling us at (541) 388-2681 so we can address them promptly.

## **Third-Party Content**

Our website may include links to third-party websites or embedded content from external platforms (such as social media or mapping services). We do not control the accessibility of third-party content and cannot guarantee that it meets the same standards as our own website. We encourage users to review the accessibility policies of any third-party sites they visit.

## **Feedback and Contact Information**

We welcome your feedback on the accessibility of our website and clinic. If you experience any difficulty accessing content on our website, or if you require information in an alternative format, please contact us:

- Phone: (541) 388-2681
- Fax: (541) 388-9236
- Address: 121 NW Greenwood Ave., Suite #101, Bend, OR 97703
- Website: [www.southsidept.com](http://www.southsidept.com)

We aim to respond to accessibility feedback promptly and will work to resolve any issues as quickly as possible.

## **Non-Discrimination Policy**

Southside Physical Therapy does not discriminate on the basis of disability in its services, programs, or activities, including those provided through this website. In accordance with Section 504 of the Rehabilitation Act and the Americans with Disabilities Act (ADA), we are committed to providing equal access to all patients and website visitors.

## **Ongoing Efforts and Updates**

Southside Physical Therapy reviews this Accessibility Statement periodically and updates it to reflect changes to our website and practices. We are committed to ongoing improvement and welcome any suggestions that help us better serve all members of our community.